



Carrier Pre Select

Contact Us
0208 49 79 200
sales@swiftnet.co.uk
www.swiftnet.co.uk

Service Overview

The Swiftnet Carrier Pre Select (CPS) service automatically routes calls from any BT line to the Swiftnet network. There is no need for the customer to dial any codes and everything is set up at the network level with no need for any Customer Premise Equipment, visits from engineers or equipment programming. The service takes around 2 weeks to set up and once set up the customer benefits from lower call rates and additional features offered by Swiftnet. Only the highest quality call routing is used.

Features, Benefits and USPs

Customers benefit from reduced call costs and no loss of features when moving from BT. The service can be set up on residential and business lines, analogue (PSTN) lines, ISDN-2, ISDN-30 and HomeHighway. Swiftnet has implemented the following additional customer features on the CPS service:

- Selection of types of calls to automatically route through Swiftnet or BT (All, International, National, National & International).
- Call Barring (00 International, 07 Mobile and Personal Numbers, 118 Directory Enquiries, 09 Premium Rate)
- Optional PIN to control access to the service
- Optional call-by-call over-ride from Swiftnet back to BT network (by dialling 1280) to give the customer peace of mind.

Target Markets

This service can be sold to any business or residential customer with a BT line in the UK.

Reseller Benefits

The CPS service is simple to sell and simple to order through the Portal. The following features are available to support resellers on the CPS service:

- Daily and monthly Call Detail Records (CDRs)
- Credit limit alert (wholesale cost £)
- Fraud alert (number of minutes)

The levels for each of the alert items are configurable per CLI by the reseller.

Limitations

The CPS service is only available on BT lines and cannot be set up on BT FeatureNet. See Swiftnet Indirect Access Services for access solutions from mobile and non-BT lines.

Order Processing

All CPS provisioning and de-provisioning requests are processed on-line through the secure Swiftnet Reseller Portal or APIs. Resellers are responsible for following the OFCOM CPS processes for sending connection / disconnection letters to customers (reports on the Portal and APIs support these processes). All CPS service features can be configured through the Portal and APIs.

Billing

Calls are billed per second with no minimum call charge. Swiftnet provides daily and monthly rated Call Detail Records (CDRs) via a secure FTP site for Resellers to bill customers. For specialist applications, Swiftnet can provide real-time CDRs.



SWIFTNET

innovative communications solutions

